



Technical Support: 866.282.2250
8:00 a.m. to 4:30 p.m. CT, Monday to Friday

Technical Support Email: TerraNovaHelpDesk@datarecognitioncorp.com

Remote Testing URL: <https://wbte.drccedirect.com/TR/#portal/tr/593418/adminId=593418>

Training Modules for Educators: <https://assets.drccedirect.com/States/TR/Training/Educator/Menu/index.html>

DRC INSIGHT Portal for TerraNova: <https://terranova.drccedirect.com/>

TerraNova General Information: <https://tr.drccedirect.com/default.aspx?leapp=General+Information>

DRC INSIGHT Device Check URL: <https://www.DRCdevicecheck.com>

Online Tools Training: <https://wbte.drccedirect.com/TR/portals/tr>

DRC INSIGHT System Requirements document for technology:
<https://cdn-download-prod.drccedirect.com/all/download/resources/requirements/tr/drc-insight-system-requirements.htm>

Remote Testing Material

Available on DRC INSIGHT Portal in the General Information's Document Tab

For Parent/Guardian:

- **Parent/Guardian Remote Testing with Test Administration Checklist:** Checklist for parents or guardians that explains the technology requirement and the remotes testing process.
- **Parent/Guardian Remote Testing with Test Administration FAQs:** A list of frequently asked questions and answers for Parent/Guardians related to remote testing.
- **Parent/Guardian Remote Testing with Test Administration Guide:** Guide for parents or guardians that explains the technology requirement and the remotes testing process.
- **Parent/Guardian and Student Agreement for Remote Testing:** An agreement for both the parent or guardian and the student outlining what they can and cannot do during a remote test session.

For Test Administrator:

- **Test Administrator Remote Testing Administration Checklist:** A comprehensive checklist for the Test Administrator outlining the steps from the detailed instructions.
- **Test Administrator Remote Testing Administration FAQs:** A list of frequently asked questions and answers for Test Administrator and for Parent/Guardians related to remote testing.
- **Test Administrator Remote Testing Administration Guide:** Detailed guidance for Test Administrators for setting up and administering a test remotely using a web conferencing service.
- **Web Conferencing Options for Remote Testing:** Requirements for a web conferencing solution with an overview of how common web conferencing solutions meet them.